

Privacy Policy

Tefal believes strongly in protecting the privacy of the personally identifiable information you share with us. We also believe it is important to inform you about how we will use your personal data, and to give you choices about how those data will be used. Therefore, we encourage you to read this Privacy Policy carefully.

Scope of this Privacy Policy

In general, this Privacy Policy applies to all personal information of consumers collected or used by Groupe SEB or its subsidiaries (Tefal). This includes information from websites for commercial use that are owned by Groupe SEB and offline collections of personal data for commercial use owned by Tefal.

Why should you share your personal data with Tefal?

Sharing your personally identifiable information enables us to offer you a number of benefits. It will make it easier and more convenient for you to:

- Request information specific to your interests;
- Participate in online communities;
- Receive personalized messages and special offers that are relevant to your interests;
- Save time by storing your preferences;

It will also allow us to conduct market research to help us develop better products, to provide more responsive customer service, and to improve our websites.

You may choose to share your information with us in a number of ways online, such as completing an registration form, entering a contest, participating in a promotion, or subscribing to a newsletter.

Sharing information

We want to know you better so we can serve you better. But the choice of whether you want this kind of service is up to you.

Tefal will only share your data with third parties outside Tefal in the following circumstances: Sometimes Tefal sells you a product or offers you a service in a joint marketing effort with other companies. In such cases, your personal data will be shared with these companies. We will always let you know that such relationship exists and who these companies are prior to your registration. Note that these companies often have their own privacy policies that apply to the way they use your personal data. These privacy policies sometimes differ from the Tefal Privacy Policy. Tefal sometimes uses outside companies for handling your purchase or request or for processing your data. Tefal requires these companies to adequately safeguard your personal data and not use your data for any other purpose not authorized by Tefal. Tefal sometimes sells a business to another company. Such transfer of ownership could include the transfer of your personal data directly related to that business to the buyer. Tefal will release personally identifiable information if compelled by law. Tefal will not sell or provide your personal data to other third parties allowing them to use your personal data for their own purposes.

Tefal will not share any personal financial information you provide (such as credit card information) with other parties unless this is needed to handle your order, process our invoice, or prevent or combat fraud.

From time to time, this Web Site may provide links to other websites. You should carefully review the privacy policies on those sites; they may differ from the Tefal Privacy Policy.

Safeguarding the information you share with us

We recognize our responsibility to protect the information you entrust to us. Tefal uses a variety of secure techniques to protect your information, including secure servers, firewalls, and encryption of financial data.

Tefal websites also may make chat rooms, forums, message boards and/or newsgroups available to you. Please remember that any personally identifiable information you provide in these areas is also available to other users, and you should exercise caution before deciding to disclose it.

Your rights

Once you have provided us with your personally identifiable information, you will have reasonable access to that information so you can change or delete it. You may do this by accessing your online profile, or by requesting a copy of your profile at the contact address listed below.

Because Tefal sells thousands of products around the world, you may have previously provided us with personally identifiable information through our call centers, or in some other manner. Your decision not to register now will not affect the information you have already provided to Tefal. Of course, you will always have the option to unsubscribe to any online contact from Tefal or change your personal profile information.

Contacting us

If you have any queries in relation to this policy or its administration or if you would like more details of the type of Personal Information Tefal holds, for what purposes, and how we collect, hold, use and disclose that Personal Information, or to make a complaint regarding the treatment of your Personal Information, please contact :

Groupe SEB Australia
Unit 1, 10 Hill Road
Wentworth Point NSW 2127
Australia

Customer service 1300 307 824
Ph.: +61 2 9748 7944
Fax: +61 2 9748 7922